



General Terms & Conditions (GTC)



§ 1 Utilization

(1) The operator of the facility Kletterwald Waldabenteuer e.V. and the guests using it enter into a contract of use that regulates the proper use of the facility. The contract is concluded by the registration by the users and the written confirmation of the registration or the signed registration on site. By registering, the user confirms that he/she has taken note of and accepted the terms and conditions.

(2) The climbing forest may only be entered with permission and under the supervision of the employees of the climbing forest Forest Adventures and may only be used with the climbing garden's own safety equipment. The use begins with the putting on of the climbing harness and safety briefing.

(3) The use may only take place if the user is able to do so due to health reasons. In case of pregnancy and under the influence of alcohol or drugs, its use is generally excluded. In the case of epilepsy, use is possible if the participant has been seizure-free for at least two years and signs a liability waiver.

The decision as to whether the state of health permits the use or partial use is made exclusively by the employees of the Kletterwald Forest Adventure. On a case-by-case basis, a conversation will be held with the user in question. In case of known health restrictions, in case of doubt, the operator or the employees on site must be consulted before concluding the contract to determine the extent to which use is possible. If the user is at fault for the subsequent withdrawal by omission, no cancellation compensation is payable.

(4) The use of the climbing forest depends on the fit of the respective safety belts. It is generally suitable for children aged 6 and over. The minimum height is 140cm. Depending on the actual body size, the employees make different decisions and, if necessary, classify them. Direct accompaniment by an adult.

Minimum age: 6 years. Up to and including 9 years of age, an adult must also climb. Up to and including 11 years of age, a parent or legal guardian must accompany the child to the park (but not with climbing). From 12 to 17 years old can come to the park only with a consent form signed by the parent or guardian. A weight limit of 120 kg is recommended; Here, too, the employees may meet if necessary. Divergent decisions.

(5) All users must strictly adhere to and follow the instructions of the employees. If, despite a one-time warning, the instructions are not complied with, the employees are entitled to immediately terminate the use of the climbing forest by the user and, if necessary, to terminate the use of the climbing forest. No cancellation fee is payable.

§ 2 Conclusion of contract

(1) Individuals, families or small groups of up to 8 people do not need to register for the use of the climbing forest. Groups of 10 or more people are recommended to register by telephone at short notice. The contract of use is concluded on site by acknowledging the terms and conditions, the user rules, acknowledging the health advice and payment of the entrance fee.

(2) The (oral or written) registration for events in the team course of the Kletterwald Waldabenteuer is required and binding in any case.

If the use of the facility by the employees is interrupted or terminated for safety reasons or reasons of force majeure (e.g. weather, material problems, etc.), the instructions of the employees must be followed and returned to the ground immediately in compliance with the necessary safety. If the use cannot be continued within a reasonable period of time (45 minutes), the use can be terminated completely. Compensation is not due in these cases.

§ 3 Safety Standards and Liability

(1) The climbing forest and the equipment used comply with the safety standards of the European Ropes Course Association (ERCA) and the International Adventure Park Association (IAPA) and are checked daily by the employees for safety before each use. The employees instruct the users in the safety regulations and check that they are complied with during use.

(2) Contractual and non-contractual liability shall be limited to intent and gross negligence, insofar as it does not concern the breach of an essential contractual obligation or injury to life, body or health. The same applies to the liability of the operator's vicarious agents. Liability under the Product Liability Act, pre-contractual liability and liability for warranty declarations remain unaffected.

(3) The user is liable for damage caused by him/her and improper use of the facility or equipment.

(4) When entering the facility, no objects may be carried that pose a danger to the participant himself or, for example, to others by falling (e.g. bags, backpacks, jewelry, mobile phone, etc.).

§ 4 Use by minors

(1) Use by minors is only permitted if a parent or legal guardian expressly agrees to the use and the terms of use by signing. If, in the opinion of the staff of the Kletterwald Waldabenteuer, the minor's recognizable state of health or the physical or cognitive constitution does not permit use, the use is still excluded. The duty of supervision of minors is expressly not assumed by the employees.

§ 5 User regulations

(1) Each participant undertakes to read and accept the rules of use (which can be viewed on the website of the Kletterwald Waldabenteuer as well as on site) and to confirm this with his/her signature. Minors require the signature of a parent or legal guardian.

Terms of use & Health Notice



We strive to make your visit to the Kletterwald Waldabenteuer a special and safe experience at the height of the trees. Help us by complying with the following rules of use and observing the following health instructions. Discuss these rules with your children as well!

Rules of use:

- You are with us in nature. Please do not leave any rubbish behind, but use the rubbish bins or take it back with you.
- Smoking is not permitted in the forest and therefore on the entire area of the climbing forest. Smoking is prohibited with safety equipment on. Failure to do so will result in a fee of €100.
- The consumption of food and beverages is not permitted when safety equipment is on.
- When going to the toilet, safety equipment must be removed.
- If you take off your climbing equipment in between (e.g. to smoke or go to the toilet), leave it on the premises of the climbing forest in any case. If you put the equipment back on, always contact a member of staff for a safety check!
- The use of the climbing forest is always at your own risk. Each user must first familiarize themselves with the rules of use and the terms and conditions, as well as check their health suitability on the basis of the health advice. The operator's exclusion of liability is regulated in § 3 para. 2 of the GTC. Every user receives a mandatory theoretical and practical safety briefing from the employees before the start.
- Users only wear the tested safety equipment of the Waldabenteuer Kletterwald.
- Valuables (mobile phones, wallets, large pieces of jewelry, iPod/MP, keychains, etc.) and other items (e.g. beverage bottles) may not be carried while climbing. Please store them in the vehicle or hand them in at the ticket office. However, we cannot accept any liability.
- Long hair is tied with a hair tie for your own protection.
- People under the influence of alcohol or drugs are not allowed to use the climbing forest. Persons with a physical or mental impairment must report this to an employee.
- You have three hours to use the climbing forest (public area). For the use of the team area, a specific duration of the event has been agreed.
- In case of cancellation at your own request, due to gross violation of the rules or due to thunderstorm, storm or fire, no refund of the admission price will be made.
- The instructions of the employees must be followed in any case! This is for your safety! In the event of violations, the staff may exclude participants from the activities in the climbing forest.
- Children under the age of 10 must be accompanied by an adult. School classes or other groups of children must have sufficient accompanying staff. Minors require written permission from a parent or legal guardian.

Health Notice

The use of the climbing forest and/or the team course is only possible for users who do not suffer from an illness or a mental or physical impairment that may pose a danger to their own health and/or the health of other people when used. **In case of pregnancy and under the influence of alcohol or drugs, its use is generally excluded.** In the case of epilepsy, use is possible if the participant has been seizure-free for at least two years. In addition, the diseases listed below are a possible obstacle to safe use. If you have any of the medical conditions, you should refrain from using it or have a doctor confirm that it is possible to use it despite the condition. If you have any questions, you can also contact our staff.

The following diseases represent exemplary risks for use and are not exhaustive. The above information also applies to diseases not listed here that could be a danger during use.

- **Cardiovascular diseases** (e.g. high blood pressure, heart attack, heart valve defects...)
- **Injuries to the musculoskeletal system** (e.g. spinal problems, back pain, etc.), even if they occurred some time ago.
- Shortness
- **Injuries of the musculoskeletal system** (e.g. torn ligaments, dislocations, strains, muscle injuries...)
- **Surgeries** (within the last 3 months)
- **Chronic diseases** (e.g. asthma, diabetes, epilepsy...)
- **Allergies** to substances found in the wild (e.g. bee/wasp stings...)
- **Infectious diseases** within the last six months
- **Fever** within the last week

FURTHER
INFORMATION
ON OUR WEBSITE



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